

Ansrobex Technology Official Website Privacy Policy

Updated: October 8, 2026

Effective: October 8, 2026

Welcome to the Ansrobex Technology Official Website!

Ansrobex Technology (Jiangsu) Co., Ltd. (hereinafter referred to as "**Ansrobex Technology**") fully understands the importance of personal information to you and will make every effort to protect the security and reliability of your personal information. We are committed to maintaining your trust in us and adhering to the following principles to protect your personal information: the principle of consistency of rights and responsibilities, the principle of clear purpose, the principle of choice and consent, the principle of minimum necessity, the principle of ensuring security, the principle of subject participation, the principle of openness and transparency, etc. At the same time, Ansrobex Technology promises that we will adopt corresponding security protection measures in accordance with mature industry security standards to protect your personal information. Before submitting personal information to Ansrobex Technology, please read and understand this Privacy Policy (hereinafter referred to as "**this Policy**").

This Policy applies to services we provide to you through the Ansrobex Technology official website (<https://www.Ansrobex Technology.com>) and its subpages (hereinafter referred to as the "**Official Website**"). If a product and/or service has a separate privacy policy, that separate privacy policy shall prevail. In particular, this Policy does not apply to services provided to you by other third parties. For example, third-party services or websites linked to through the Official Website. You understand that these services are provided to you independently by third parties, and the third parties shall independently bear responsibility for the processing of your personal information in accordance with their own policies or user agreements.

You should use our services only after carefully reading and fully understanding this document (especially the content in bold black). When you choose and click "Agree", it means that you have understood this document and agree that we may collect and use your information in the manner specified in this document. If you have any questions, comments, or suggestions regarding the content of this document, you may contact us through the contact information set out in the "Contact Us" section of this Privacy Policy.

This document will help you understand the following:

How We Collect Your Personal Information

How We Use Cookies and Similar Technologies

How We Use Your Personal Information

How We Protect Your Personal Information

How We Store Your Personal Information

How to Exercise Your Personal Information Rights

Protection of Minors' Personal Information

Updates to This Privacy Policy

Contact Us

1. How We Collect Your Personal Information

Personal information means various information related to an identified or identifiable natural person recorded electronically or by other means, excluding information after anonymization.

During your use of the Official Website, we will collect and use information you actively provide when using the services or information generated by your use of the services in the following ways, in order to provide and optimize our services and safeguard your account security:

List of Personal Information Collected

Purpose of Collecting Personal Information	Personal Information Fields Collected
Providing purchase consultation	Salutation, contact phone number, email, job title (optional), company name, and province/city (optional)
Business cooperation contact	Name, contact phone number, company name, company address, whether telephone contact is permitted
Maintaining network security and optimizing service experience	IP address, browser information, system type

(1) Providing Purchase Consultation

When you submit a purchase consultation to us through "Contact Us" on the Official Website, we will collect your salutation, contact phone number, email, job title (optional), company name, and province/city (optional), to arrange a suitable technical specialist for you and provide the purchase support services you need. You may also voluntarily provide a detailed description of your needs and application scenarios to help us more accurately understand your needs and respond promptly.

(2) Business Cooperation Contact

If you wish to conduct business cooperation with us, you may contact us through the Official Website. We will collect your name, contact phone number, company name, and company address, in order to establish contact with you and advance relevant business communications. You may also voluntarily provide a detailed description of the business cooperation to help us more fully understand your cooperation intentions.

(3) Maintaining Network Security and Optimizing Service Experience

When you use the consultation services on this website, we may collect your IP address, browser information, and system type, in order to optimize service experience and ensure operational security. If you refuse to provide the above information, you may be unable to use the consultation section of this website, but this will not affect your normal use of other functions of this website. Please understand that this website is

continuously updated and developed due to business changes. If we need to use your information for other purposes not specified in this Policy, or use information collected for a specific purpose for other purposes, we will inform you in a reasonably adequate manner (e.g., website announcements) and obtain your consent.

You understand and agree that if the information you provide contains personal information of other third parties, before providing such personal information to us, you must ensure that you have obtained lawful authorization and shall independently handle disputes arising from such personal information.

2. How We Use Cookies and Similar Technologies

To ensure the normal operation of the website, we will store small data files called Cookies on your computer or mobile device. Cookies usually contain identifiers, site names, and some numbers and characters. The main functions of Cookies are to facilitate your use of website products and services and to help the website count the number of unique visitors, etc.

When you use our services, we may use Cookies or similar technologies to collect certain personal information about you, such as your website visiting habits, your login information, etc. Cookies and similar technologies collect such information as necessary for you to use our services, to simplify your repeated operations, to protect the security of your information and account, and to improve our products and services, etc. We promise to use Cookies and similar technologies only within the scope of the purposes described in this Privacy Policy.

If your browser permits, you may manage and reject (some/all) Cookies or similar technologies through your browser settings; or delete Cookie or similar technology files already stored on your computer, mobile device, or other device, thereby preventing us from fully or partially tracking your personal information. For details on how to change browser settings, please refer to the relevant settings page of the browser you use.

3. How We Use Your Personal Information

(1) Entrusted Processing

We may entrust authorized partners to process your personal information so that the authorized partners can provide certain services or perform functions on our behalf. We will entrust them to process your information only for the lawful, legitimate, necessary, specific, and explicit purposes stated in this Policy. Authorized partners may only access information necessary for performing their duties, and we will require them by agreement not to use this information for any purpose beyond the scope of entrustment.

(2) Sharing

We will not share your personal information with any company, organization, or individual, except in the following circumstances:

Sharing with explicit consent: After obtaining your explicit consent, we will share your personal information with other parties.

Sharing under statutory conditions: We may share your information externally in accordance with laws and regulations, as required for litigation and dispute resolution, or in response to mandatory requirements lawfully raised by competent government departments or judicial authorities.

To the extent required or permitted by law, where it is necessary to provide your personal information to third parties to protect the interests, property, or safety of Ansrobex Technology, its users, or the general public from harm.

Sharing with our affiliates and partners: Your personal information may be shared with our affiliates and partners. We will only share necessary information for the purpose of providing services to you and subject to the purposes stated in this Policy.

Except for the above circumstances, we will not proactively share or transfer your personal information to third parties outside Ansrobex Technology. If there are other circumstances in which your personal information needs to be shared or transferred to third parties outside Ansrobex Technology, we will directly obtain, or confirm that the third party has obtained, your express consent to such acts.

We will not transfer your personal information to any company, organization, or individual, except in the following circumstances:

With your explicit consent, we will transfer your personal information to other parties;

In the event of a merger, acquisition, or bankruptcy liquidation, if personal information transfer is involved, we will require the new entity such as a company or organization holding your information to continue to be bound by this Policy. If the collection, processing methods, purposes of use, or other matters of personal information agreed in this Policy change, we will require such company, organization, or other entity to seek your authorization and consent again.

(4) Public Disclosure

We will publicly disclose your personal information only in the following circumstances:

After obtaining your explicit consent, we will publicly disclose your personal information;

We may disclose your personal information based on mandatory requirements of laws and regulations, judicial authorities, or administrative authorities.

(5) Exceptions

In the following circumstances, sharing, transferring, or publicly disclosing your personal information does not require your prior authorization and consent:

Directly related to national security or defense security;

Directly related to public security, public health, or major public interests;

Directly related to criminal investigation, prosecution, trial, and execution of judgments, etc.;

Necessary to protect major lawful rights and interests such as life and property of you or other individuals, but it is difficult to obtain the consent of the individual;

Personal information that you have publicly disclosed to the public yourself;

Personal information collected from lawfully publicly disclosed information, such as lawful news reports, government information disclosure, and other channels;

Necessary for entering into and performing relevant agreements or other written documents with you;

The personal information collected has already been anonymized or de-identified;

Necessary for lawful news reporting;

For academic research purposes, such as necessary for scientific research institutions to carry out statistics or academic research;

Other circumstances provided by laws and regulations.

4. How We Protect Your Personal Information

We have used security protection measures that comply with industry standards to protect the personal information you provide, preventing data from unauthorized access, public disclosure, use, modification, damage, or loss. We will take all reasonably practicable measures to protect your personal information and ensure that the collected information is used only for the purposes specified in this Policy.

We will retain your personal information in accordance with the requirements of the Personal Information Protection Law, the Data Security Law, the Cybersecurity Law, and other laws and regulations. Your personal information will be stored within the territory of the People's Republic of China. If we need to transfer your personal information overseas, we will strictly comply with the provisions and requirements of laws and regulations and ensure the security of your personal information.

We will provide corresponding security measures based on existing technology to protect your information, provide reasonable security guarantees, and make every effort to prevent your personal information from being leaked, damaged, or lost. If a personal information security incident unfortunately occurs, we will, in accordance with the requirements of laws and regulations, promptly inform you of the basic situation and possible impact of the security incident, the handling measures we have taken or will take, suggestions for you to prevent and mitigate risks on your own, and remediation measures for you, etc. We will promptly inform you of the incident-related situation by email, letter, telephone, push notification, or other means. When it is difficult to notify each personal information subject individually, we will issue a public announcement in a reasonable and effective manner. At the same time, we will also proactively report the handling of the personal information security incident in accordance with the requirements of regulatory authorities.

Please be aware and understand that the Internet is not an absolutely secure environment. We strongly recommend that you use secure methods and complex passwords to help us ensure the security of your account. If you discover that your

personal information has been leaked, especially if your account or password has been leaked, please immediately contact us using the contact information provided in this document so that we can promptly take corresponding measures to protect the security of your personal information.

5. How We Store Your Personal Information

(1) Storage Location

In principle, personal information we collect and process during operations within the territory of the People's Republic of China will be stored within the territory of the People's Republic of China.

(2) Storage Period

We promise to keep your personal information stored within the period required by law or reasonably necessary. For personal information beyond the period, we will immediately delete or anonymize it. Unless laws and regulations impose mandatory retention requirements, for example, the Cybersecurity Law requires that relevant network logs be retained for no less than six months in accordance with regulations. We determine the storage period of personal information mainly by reference to the following criteria, whichever is longer: the necessary period required to complete services related to you; handling your possible inquiries or complaints; ensuring the security and quality of services we provide to you; whether you consent to a longer retention period; and whether there are other special agreements or legal/regulatory provisions regarding the retention period.

6. How to Exercise Your Personal Information Rights

We will respond to your rights requests in accordance with the requirements of relevant laws. We may also require you to undergo identity verification to assist us in cooperating with your exercise of statutory rights as a personal information subject. For your reasonable requests, we will in principle not charge a fee. However, for requests that are repeated multiple times or exceed reasonable limits, we may charge certain cost fees as appropriate. For requests that are unfoundedly repetitive, require excessive

technical means (e.g., developing new systems or fundamentally changing current practices), pose risks to the lawful rights and interests of others, or are highly impractical (e.g., involving information stored on backup tapes), we may refuse them but will explain the reasons to you.

(1) Access, Copy, and Correction of Personal Information

You have the right to access, copy, and correct your personal information, except for exceptions provided by laws and regulations. You may contact us through the methods set out in "Contact Us" in this Privacy Policy to exercise your rights.

(2) Deletion of Personal Information

You may request deletion of your personal information under specific circumstances in accordance with laws and regulations. Please understand that, in accordance with relevant laws and regulations, if the retention period prescribed by laws and regulations has not expired, or if it is technically difficult to delete personal information, we will cease processing other than storage and necessary security measures.

(3) Restriction or Refusal of Processing

Please understand that the services we provide require some basic personal information to be completed. For additional personal information, you have the right to restrict or refuse our processing, but this may affect your use of some of our services.

(4) Transfer of Personal Information

You may contact us through the methods set out in "Contact Us" in this Privacy Policy to exercise your right to personal information portability in accordance with law. Where conditions comply with relevant national laws and regulations and the provisions of cyberspace administration authorities, if you request to transfer personal information to a personal information processor designated by you, we will provide a path for transfer in accordance with the requirements of relevant provisions.

(5) Responding to Your Requests

In addition to the rights listed above, you also enjoy other personal information rights provided by applicable laws and regulations. After receiving your request, we will respond to your exercise request in accordance with the requirements of relevant laws. We may also require you or your users to undergo identity verification to assist us in

cooperating with your exercise of statutory rights as a personal information subject.

Please understand that specific business functions and services of this website require your personal information to be completed. After you withdraw your consent or authorization, we cannot continue to provide you with the corresponding functions and services, and we will no longer process your corresponding personal information. However, your decision to withdraw consent or authorization will not affect our personal information processing previously carried out based on your authorization.

7. Protection of Minors' Personal Information

We attach great importance to the protection of minors' personal information. The Ansrobex Technology website is intended only for adults; **if you are a minor under the age of 18, please do not use our services.**

We will protect minors' personal information in accordance with relevant national laws and regulations. If at any time a guardian has reason to believe that we have collected a minor's personal information without obtaining the guardian's consent, please contact us, and we will take measures to delete the relevant information as soon as possible.

8. Updates to This Privacy Policy

We encourage you to review our Privacy Policy each time you use our services. You understand and agree that, in order to better provide services to you, we need to revise and update this Privacy Policy from time to time according to business needs and adjustments to the functions of the Official Website. **We will publish the updated Privacy Policy in a prominent position on Ansrobex Technology products and services and notify you by prominent notice or by sending you push messages or other means. If you do not agree with the content of the updated Privacy Policy, you should not use or immediately stop using the Ansrobex Technology official website.**

9. Contact Us

If you have any questions about this Policy, or if you have any questions about our processing of your personal information while using this website, you may promptly

contact us through the following contact information so that we can promptly resolve your concerns. We will reply promptly within 15 working days after verifying your identity.

Address: Ansrobex Technology (Jiangsu) Co., Ltd., No. 178, Software Avenue, Yuhuatai District, Nanjing City.

Contact: +86-25-66669555